

## About our staff

Staff are matched with clients to ensure that care provision meets the particular and individual needs of the client.

Staff are trained in either Community Services - Aged Care/or Disability, Home and Community Care, Nursing or Personal Care.

All staff are committed to respecting client confidentiality.

Staff receive ongoing training in order to enhance skills and knowledge.

Staff are located across our service provision area - Echuca, Moama, Kyabram, Stanhope, Tongala, Leitchville, Cohuna, Rochester and Lockington.

## Community Living & Respite Services Inc.

26A Percy Street Echuca  
Postal Address:  
PO Box 424  
Echuca Vic 3564  
Inc. no. A0013878U

Veterans Coordinator:

**Rainy Sharma**

Telephone: 03 5480 2388

Fax: 03 5480 6860

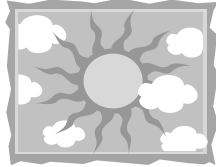


## *Veterans' Home Care Services Provider*

**Community Living &  
Respite Services Inc.**  
delivers quality services  
and support,  
empowering individuals  
to live the life they  
choose.

## Personal Care & Domestic Assistance

Qualified staff provide all aspects of personal care services, including personal hygiene, bathing and grooming, dressing, meal preparation, feeding, homecare, community access, companionship and social support.



Reliable carers, to assist in all kinds of weather!

## Respite Services

Respite Services are available to provide a break for a person, from the voluntary caring role. This break can provide time for the carer's social, emotional or physical refreshment. Community Living and Respite Services Inc. provides respite, to suit your particular needs.

## How do we meet individual client needs?

- A Coordinator will contact you and discuss how you would like your care to be provided.
- You have a choice in staff selection, and backup staff for your peace of mind.
- The Coordinator will speak with you regularly to ensure your needs are being met.
- Our service is available 7 days a week. A personalised service is provided for you!

Community Living and Respite Services Inc. is a well established, locally based organisation that has been providing personal care and respite services since 1979.

Our organisation is not for profit and provides quality, flexible and reliable care.

## Comments or Complaints

As a Service user of Community Living & Respite Services Inc., you can expect quality services.

If you have any concerns, bring these to the attention of your Coordinator, who will work with you with the aim to obtain a resolution.

We are committed to ensuring that quality services are provided, and the Complaints & Comments form is part of this commitment. You may request this form be sent to you, or collect a form from the CLRS office at 24 Percy Street. Echuca.

**Contact: 03 5480 2388**

**Our Core Values**  
Accountability      Flexibility  
Respect                Innovation  
Wellbeing              Excellence