

Application Process

Referral to any CLRS programs may be made by:

- Individuals
- Associated providers
- Community Members
- Medical Practitioners
- Schools
- Related Stakeholders
- Others

CLRS Contact Details

Telephone: (03) 5480 2388

Email: admin@clrs.org.au

Address: 26A Percy St
(P.O. Box 424)
Echuca 3564

Web: www.clrs.org.au

Our Values

- Accountability
- Respect
- Wellbeing
- Flexibility



Service Entry Criteria

If you are interested in accessing services at Community Living & Respite Services Inc. Please telephone the Intake and Planning Coordinator on 03 5480 2388

Policy

Community Living & Respite Services Inc. (CLRS) supports people who meet the eligibility criteria for our programs.

People requesting services will have their needs assessed and the service will be based on their relative need and resources available.

Should CLRS be unable to provide the person with the appropriate service or support needed, assistance will be provided to help them to access other services.

An advocate can be present at any stage in the entry process.

An interpreter service can be arranged for people from culturally and linguistically diverse backgrounds.

CLRS Services

- Attendant Care
- Before and After School Care
- Brokerage
- Case Management
- Disability Support Services
- Holiday Programs
- Independent Living Programs
- In Home Support - Aged Care
- Post Acute Care
- Registered Provider for Department of Human Services
- Registered Provider—Aging, Disability and Home Care (NSW)
- Respite
- Support Groups/ Programs
- TAC Provider
- Veterans Affairs Provider

Priority Selection Criteria

Factors that are taken into consideration include:

- Department of Human Services' guidelines for specific programs
- Risk of institutionalisation if supports are not provided
- Vulnerability of clients living independently
- Age, gender and compatibility for specific programs.

Priority of access is given to the following service user groups, subject to availability of resources and staff skills mix:

- Carers at risk of breakdown or ill health
- Carers who are elderly
- Carers who care for more than one person
- Carers who are geographically isolated
- Carers of clients who have high support needs and/or behaviours of concern
- Children referred under the *CY&F Act 2005*
- Indigenous Australians and Torres Strait Islanders
- People from a non-English speaking background
- Sole carers